

FAQ Germany semester ticket for the summer semester 2024

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Preparations for the technical implementation of the issuing process are currently in full swing.

From 25.03.2024, it will be possible to activate the Deutschlandsemesterticket in the movemix_app.

Many students have already registered in the movemix_app and activated the ticket. The registration process was successful. But the ticket is not yet displayed. Please be patient, we are in the process of fixing the last issues.

The ticket will be displayed automatically by Monday, 25.03.2024 at the latest.

What is the Deutschlandsemesterticket?

Quite simply, it is the "student version" of the successful Deutschlandticket and allows exactly the same thing - nationwide use of all means of public transport in 2nd class. It is not valid on long-distance trains (IC, EC, ICE, with providers such as FlixTrain) or on long-distance bus services.

Hallesche Verkehrs-AG (HAVAG) is responsible for providing the Germany Semester Ticket for all students at Martin Luther University Halle-Wittenberg, Merseburg University of Applied Sciences and Burg Giebichenstein University of Art and Design Halle.

The Deutschlandsemesterticket is only available in the movemix_app and is not transferable. The cost of the ticket is included as a mandatory component in the semester fees of the participating universities.

What if my name in the university portal does not match the name on my photo ID?

If you have changed your first name or surname after enrolment but have not yet updated this at your university or on your photo ID, please do so before activating your Deutschlandsemesterticket. To do this, contact the Enrolment Office or the Student Secretariat at your university.

We will enter your first name and surname in the ticket, which your university will confirm after your registration.

If it is not yet stored correctly there, you will receive a ticket with your outdated first name. As your Deutschlandsemesterticket is personal, your first name and surname on the ticket must match your identity document.

If you have changed your name at your university but your photo ID has not yet been updated, please contact our HAVAG-SERVICE-CENTER.

If you change your name in the ticket, the existing ticket must be deleted and a new one created. It can take up to 24 hours to display your new ticket.

Why is the ticket only available as a mobile ticket?

The federal government is focusing on digitalization for the Deutschlandticket, which means that digital tickets will have to be issued. Issuing tickets via cell phone also gives us the opportunity to issue sustainable tickets without using large amounts of resources such as paper or plastic cards. This form of ticket is subject to a Germany-wide standard and can be read in all parts of Germany.

If you don't have a smartphone or are using an old model: If the movemix_app cannot be installed, we recommend that you contact the HAVAG-SERVICE-CENTER Escalator. Please bring your current certificate of enrollment signed by your university. The signature of your university is the confirmation of your entitlement to the Deutschlandsemesterticket.

Here you will find the application form for the chip card as well as the General Terms and Conditions and all information on data protection:

- [General Terms and Conditions](#) (PDF in German)
- [Data protection information on the Deutschlandsemesterticket](#) (PDF in German)
- [Application for the issue on a chip card](#) (PDF in German)

In this case, you will receive your Deutschlandsemesterticket as an electronic ticket stored on a chip card. Please allow time for a chip card to be issued. You only need to apply at the HAVAG-SERVICE-CENTER Escalator and can pick up your chip card 3 working days later at the HAVAG-SERVICE-CENTER Escalator. Please note that the chip card is only valid for one semester and you have to come back to us every semester.

Where is my Deutschlandsemesterticket valid?

For the validity of the Deutschlandsemesterticket, please note the applicable tariff regulations for the Deutschlandticket. You can find them [here](#) (in German).

What do I have to show at a ticket inspection?

For the check, you show your ticket in movemix and an official photo ID. Please note that your name on the ticket is provided by your university. Please make sure that your registered name at your university is identical to your photo ID.

Who can have the Germany Semester Ticket issued by HAVAG?

All students at Martin Luther University Halle-Wittenberg, Merseburg University of Applied Sciences and Burg Giebichenstein University of Art and Design Halle are automatically entitled to the Germany Semester Ticket when they enrol.

EXCEPTION: Continuing education students only pay a reduced semester fee and no Germany Semester Ticket fee. Therefore, they cannot purchase the Germany Semester Ticket.

What do I do if I am de-registered during the semester?

You can then decide whether you want to continue using the Deutschlandsemesterticket for the remainder of the semester or not.

If you do not wish to continue using the ticket, a distinction must be made:

If you are exmatriculated in the first month of the semester, your university will reimburse the costs. You must submit an application there. Your Deutschlandsemesterticket will no longer be valid from this point on and will not be displayed in the movemix_app.

If you are exmatriculated later, you have the option of canceling your Deutschlandsemesterticket at our Service Center. To do this, you must present a stamped certificate of exmatriculation from your university. The costs for the Deutschlandsemesterticket will then be refunded on a pro rata basis after you cancel. The Deutschlandsemesterticket will be removed from the movemix_app and is no longer valid.

Can the Deutschlandsemesterticket also be used during the semester break?

Yes, the Deutschlandsemesterticket is valid for the entire current semester and only needs to be reissued for the following semester.

Can I take my bike with me on the Deutschlandsemesterticket?

The Germany Semester Ticket does not offer free transport for bicycles.

Students of Martin Luther University Halle-Wittenberg, Burg Giebichenstein University of Art and Design Halle

and Merseburg University of Applied Sciences can take a bicycle free of charge with the Germany Semester Ticket in MDV fare zone 210 (Halle) daily from 9 pm to 4 am, Saturday from 9 pm to 8 am and on Sundays and public holidays from 9 pm to 9 am. Outside the MDV fare zone 210 Halle (Saale), the regulations of the respective transport company/network apply.

How do I change my ticket for the next month?

The ticket is changed automatically on the 1st of the month. The ticket for the following month is not displayed in advance in the movemix_app in the current month. The validity period is only updated from the 1st of a new month and is only then displayed

Can I take my own children with me on the Deutschlandsemesterticket?

The Germany Semester Ticket does not offer free travel for children throughout Germany.

Students of Martin Luther University Halle-Wittenberg and Burg Giebichenstein University of Art and Design Halle can take up to three of their own children up to the age of 14 free of charge with the Germany Semester Ticket in the MDV fare zone 210 (Halle), students of Merseburg University of Applied Sciences in the MDV fare zone 233. Outside the tariff zone of the university location, the regulations of the respective transport company/network apply.